

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 19<sup>th</sup> day of March 2019**  
**C.G.No:191 / 2018-19/kurnool Circle**

Present

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

P. Ramudu,  
S/o. Kammagiri,  
Gadivemula,  
Pasaravayee (V),  
Nandyal (T),  
Kurnool Dt.

Complainant

*AND*

1. AE/O/Gadivemula  
2. ADE/O/Nandyal  
3. DE/O/Nandyal

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding delay in releasing of AGL Service.
2. Respondent No: 3 in his written submission to the forum stated that the complainant agriculture service was released with ASC No: 8432219001600. The service number was also cross checked in the master list maintained by APSPDCL and found that the service was updated.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 26.02.2019 at 04.45 PM .
4. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the Complainant.

**DESPATCHED**  
DATE 20/03

C.G.No:191/2018-19/Kurnool Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 19<sup>th</sup> March 2019.

Sd/-                                  Sd/-                                  Sd/-                                  Sd/-  
**Member (Finance)    Member (Technical)    Independent Member    Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.